LOUISIANA STATE POLICE GAMING ENFORCEMENT DIVISION NEW GAMES & EQUIPMENT REVIEW AND APPROVAL PROCEDURES

LICENSEE REQUIREMENTS

- 1. All licensees' requests to use any new game or equipment shall be in writing and directed to the Operations Sergeant.
- 2. Any requests to use new games or equipment shall not be reviewed or approved by the Division unless requested, in writing, by a Licensee. The Division's review and approval process will not begin until all required documentation in numbers 3, 4 and 5 below is submitted with the Licensee's written request.
- 3. Licensees' request shall include all of the following information supplied to them by the Manufacturer and/or Supplier.
 - **a.** A detailed description of the new game or equipment.
 - **b.** The Manufacturer's and/or Supplier's name, address, telephone number and contact person.
 - **c.** Rules of play/proposed Internal Controls.
 - **d.** Any proposed contracts between the Manufacturer and/or Supplier and the Licensee.
 - **e.** Six (6) copies of any manuals.
 - **f.** Any known locations (nationwide) where the new games or equipment are in operation.
 - **g.** The Manufacturer's and/or Supplier's Louisiana license or permit number.
 - **h.** Other states that the Manufacturer and/or Supplier are licensed or permitted.
- 4. Licensees are responsible for ensuring that the new game or equipment is approved by a Division approved gaming lab, if applicable, and shall submit a copy of such approval letter with their written request to the Operations Sergeant.
- 5. Upon Division request, the Licensees are responsible for arranging a demonstration of the new game or equipment by the Manufacturer and/or Supplier at a time, date and location approved by the Division.
- 6. After the above steps are completed, the Licensee shall be required to submit, to the Operations Sergeant, any changes to their Internal Controls deemed necessary for the implementation and use of the new game or equipment.
- 7. New games or equipment shall not be operated by any Licensee until they obtain the following written Authorizations from the Division:
 - **a.** An Authorization in cases of reconfiguration or alteration affecting game space.
 - **b.** An Authorization Letter from the Operations Sergeant and the New Games/Equipment Audit Supervisor including any required changes to their Internal Controls relating to the new game or equipment.
 - c. An Authorization Letter (in cases of Electronic Gaming Devices) from the IT Supervisor for the installation and 90-day trial period of the new game or equipment.
 - **d.** An Authorization Letter (in cases of table games) from the Operations Sergeant for the installation and 90-day trial period of the new game or equipment.
- 8. As a condition of approval Licensees shall be required to submit written documentation of patron disputes, problems with the drop, and any other

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problems encountered with the game/equipment during the 90 day test period. Such documentation shall be addressed to the Operations Sergeant within three days of the occurrence.

9. Any other requirements that the Division deems necessary.

DIVISION PROCEDURES

- 1. Upon receipt of a Licensee's written request, including all required information and documentation, the coordinator shall send a complete copy of the request to the Operations Sergeant, New Games/Equipment Auditor Supervisor, the IT Supervisor, the Audit IT Supervisor, the Field Office Lieutenant and Audit Supervisor over the Licensee requesting the new game or equipment (hereafter referred to as interested parties), along with an e-mail notifying them of such delivery.
- 2. The interested parties will review the complete copy of the request and submit comments accordingly.
- **3.** Prior to scheduling a demonstration the Operations Sergeant shall coordinate a time, date and location that is equitable to the interested parties.
- 4. The New Games/Equipment Auditor Supervisor shall then have his designee post all relevant information about the new game or equipment on the in-house LSP Discussion Database and notify all Supervisory Personnel via e-mail to review the information and submit comments accordingly.
- 5. Any affect on revenue calculations will be determined by the New Games/Equipment Auditor Supervisor and Corporate Securities Auditor Supervisor, after review of all material received from the Licensee, input from the Field Offices and any demonstrations.
- 6. The above determination regarding the affect on revenue (if any) and/or any determination of required Internal Control changes will be sent/emailed to the Operations Sergeant. The Operations Sergeant will notify the Licensee, in writing, of any issues to be addressed.
- 7. After the Licensee submits Internal Controls, which are acceptable to the Internal Control Committee, the Operations Sergeant and the New Games/Equipment Auditor Supervisor will issue an authorization for the Internal Controls.
- **8.** Coordinators will forward copies of this Authorization and the clean copies of the Internal Controls to the interested parties.
- **9.** The IT Supervisor will issue an authorization for the installation of new **Electronic Gaming Device** games or equipment and the 90-day trial period; conditioned upon setting up a preview and practical test at the casino. The Operations Sergeant will issue an authorization for the installation of new **Table Games** or equipment and the 90-day trial period; conditioned upon setting up a preview and practical test at the casino. These authorizations should include the following verbiage. "Licensee shall be required to submit written documentation of patron disputes, problems with the drop, and any other problems encountered with the new game/equipment during the 90-day test period. Such documentation shall be addressed to the Operations Sergeant within three days of the occurrence."

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- 10. The authorizing IT Supervisor or Operations Sergeant shall notify the interested parties of the scheduled time, date and location of the preview and practical test at the casino.
- 11. During the 90-day trial period the New Games and Equipment Auditors, Enforcement personnel and/or Field Office Auditors will periodically inspect the new games or equipment, then work with the Internal Control Committee, IT personnel, and respective Field Office personnel to determine that there are no deficiencies or weaknesses in the Internal Control procedures in operation, and that no other problems have been encountered. The New Games and Equipment Auditors will also propose any necessary changes to the Division's current standard audit program to the Audit Program Committee Chairman.
- 12. If deficiencies or weaknesses are found, the agent will notify the Operations Sergeant and the New Games/Equipment Auditor Supervisor in writing. The Operations Sergeant will then notify the Licensee, in writing, of any issues to be addressed. Inspections will continue until the Operations Sergeant and the New Games/Equipment Auditor Supervisor are assured no problems, Internal Control deficiencies or weaknesses exist.
- 13. If Operations, Audit (IT, Field and New Games & Equipment), Local Field Office Lieutenant or IT determines that License should continue the 90-day trial, the applicable IT Supervisor or Operations Sergeant will amend the previously issued authorization to reflect the new "Date of Event/Activity".
- 14. If Operations, Audit (IT, Field and New Games & Equipment) Local Field Office Lieutenant and IT determines that the Licensee should be released from the 90-day trial, the applicable IT Supervisor or Operations Sergeant will then amend the previously issued authorization for the installation and the 90-day trial period thereby releasing the Licensee from the test trial period. A copy of the amended authorization may either be faxed or e-mailed to the interested parties.

ADDITIONAL INFORMATION

DIVISION APPROVED GAMING LABS:

Gaming Laboratories International 6672 Spencer St., Suite 100 Las Vegas, Nevada 89119

BMM, Inc. North America 444 East Warm Springs #120 Las Vegas, Nevada 89119